

# Training, Qualifications and Assessments

The Complete Service

























# ABOUT US

# Certora are the UK's leading provider of training, qualifications and assessments.

Available throughout the UK, our services are delivered by highly skilled, knowledgeable and accredited instructors or assessors at your site, at one of our training centres or through our virtual learning option.

Our dedicated team of Account Managers and Training Co-ordinators are committed to supporting our customers in the delivery of their individual or business training needs, with courses catering for all experience levels from novice to experienced, assessments and refresher training.

We also offer a vast and growing range of sector-specific vocational, statutory/ non-statutory qualifications and associated training for Waste and Environmental Management, Recycling, Extractives, Facilities Management, Building Products and Laboratory industries.

















# Training relevant to your operation and industry sector.

We understand that no two businesses run their operations in exactly the same way. Our service ensures that you get the most relevant training and qualifications for your operation with compromising on quality.

We tailor our courses to meet the needs of the operator, environment and industry, whilst ensuring they remain in line with the testing criteria set by the relevant accrediting bodies and associated National Occupational Standards (NOS).

## WHY WORK WITH US?

- Quality approved business
- Accredited and bespoke training courses
- Expert technical advice, guidance & support
- Up-to-date standards from our work with membership organisations and accreditations
- National service
- Flexible and easy booking
- 200+ instructors providing short lead times from enquiry to booking for equipment operator training
- 30+ assessors to deliver industry-specific qualifications
- Robust business systems that can provide an LMS solution or link to your own
- A network of 80+ specialist, quality assured providers
- Record keeping, reporting and compliance reminders

## 320 training professionals

30+ years of experience

24// course delivery



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SPECIALIST TRAINING

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#### FREQUENTLY ASKED QUESTIONS

Efficient booking service

Accredited & approved training Fixed national rates

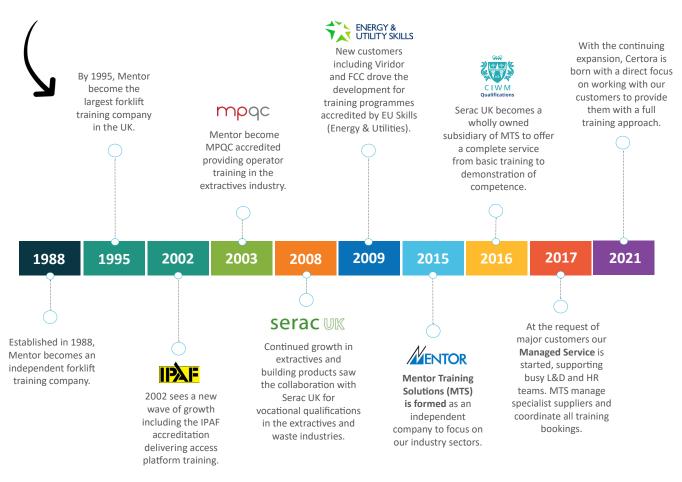
## **INTERESTED?**

Check out our popular courses and get in touch to understand how we can work with you and your business! | 21

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## **OUR HISTORY: THE CERTORA STORY**

With over 35 years history and experience Certora was born from Mentor Training and has grown and thrived by listening to what our customers want, developing solutions that suit and then delivering them consistently, reliably and economically. Here's our story...



## **ACCOUNT MANAGEMENT & OUR MANAGED SERVICE**

We've been delivering recognised and engaging training courses and qualifications across all types and sizes of UK businesses since 1988. Providing the skills, knowledge and understanding to ensure individuals are safe and confident in their job role. Our team of dedicated Training Co-ordinators and Account Managers will support you in finding the most suitable course for you and your employees.

Our experience of managing training budgets, co-ordinating training courses and aligning training with company specific competency matrices has seen our training service evolve beyond equipment operator training and qualifications.

With growing pressure on administrative resources some of our customers have limited capacity to manage all training requests for their business. Our **Managed Service** provides our customers with a single source solution for all operational training from training bookings to record management, administration and supplier compliance. Our specialist team of experts take the admin pressure off your team and support sites with their operational training needs.

#### WHY CONSIDER A "MANAGED TRAINING SERVICE"

- Supplier consolidation
- Supplier onboarding and management
- Compliance management with your competency matrices
- A dedicated account team
- Streamlined booking service
- Total back up and disaster recovery of testing paperwork
- Complete reporting and regular review meetings
- Bespoke training solutions
- Centralised system for all of your training
- Renewal reminders

#### INSTRUCTOR MANAGEMENT

By working with us for your equipment operator training and qualifications, you will benefit from our network of over 200 skilled instructors and assessors regularly monitored by our Field Training Auditors and the external awarding organisations.

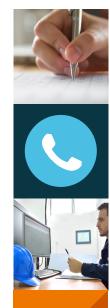
#### INITIAL REQUEST THROUGH CHOSEN METHOD



#### TRAINING MANAGEMENT

If we don't directly deliver the courses or qualifications your require, we will work with one of our experienced and competent specialist partners.

Turn to page 15 to look at some of our supplier courses.





Nationwide Equipment Operator Training & Safety Courses

Delivered throughout the UK, at your site or at one of our dedicated training centres

## **MOBILE & STATIC PLANT**



EUSR Approved

Our specialist team of mobile and static plant instructors and assessors are recognised and accredited by MPQC, NPORS and FU Skills.



Candidates achievements can be listed in the **Construction Training** Register.

AGRICULTURAL TRACTORS EXCAVATOR AS A CRANE BACKHOE LOADERS CRUSHERS & SCREENERS DO7FRS DUMP TRUCKS EXCAVATORS EXCAVATOR BANKSMAN

GEOTECHNICAL LANDFILL COMPACTORS LOADING SHOVELS MATERIALS HANDLERS MANAGING MOBILE PLANT

MINI DIGGERS RO-ROS SKIDSTEERS SHREDDERS **TELESCOPIC HANDLERS ROADBUILDING &** SURFACING EQUIPMENT

Our Training courses are available for all experience levels, novice, experienced, refreshers or we offer experienced worker assessments. The majority of our training is designed to take place on your site however we have a network of training centres should you not be able to accomodate onsite training.



If you are a contractor who needs to complete the SPA/MPQC Safety Passport we can help - OPEN AND CLOSED COURSES AVAILABLE.



## SPA CONTRACTOR QUARRY SAFETY PASSPORT

2 DAY | UP TO 12 NOVICE DELEGATES 1 DAY | UP TO 12 REFRESHER DELEGATES

## **MPQC OPERATOR COMPETENCY SCHEME**



If the MPQC Operator Competency Scheme is your preferred route to demonstrating operational competence, we are ideally placed to help. We support equipment operators through their journey to become a competent operator from initial training to operational assessment and completion of a Level 2 Qualification relevant to one of the following environments, Plant, Construction or Road Surfacing.

Our team of experienced MPQC approved instructors and assessor deliver training, assessments and qualifications at your location anywhere in the UK.

## **ROUTE TO COMPETENCE FOR PLANT OPERATIVES**



When an operator has successfully completed their assessment they will receive an **MP Awards Plant Operator Card.** The operators' name, unique MPQC reference number and photo will be displayed on the front of the card but all other information relating to the operator's training history will be found on their digital training profile by scanning one of the two QR codes found on the reverse of the card.

## WORKING AT HEIGHT

IPAF PASMA

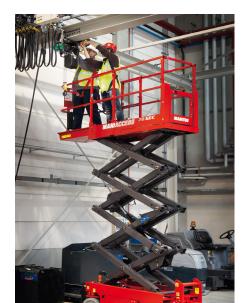
Our specialist access team have delivered training to many of the largest and most reputable companies in the UK. Courses are delivered at your site or at one of our dedicated training centres.

### **OPEN COURSES AVAILABLE**

For those businesses who cannot release groups of employees to maximise a course, we offer course dates at our training centres, providing a more costeffective solution for individuals.



Candidates achievements can be listed in the Construction Training Register.



**IPAF OPERATOR** STATIC PLATFORM 1A/1B | MOBILE PLATFORM 3A/3B | PUSH AROUND VERTICAL

1 DAY | 1 MACHINE TYPE | MAXIMUM OF 6 DELEGATES 1 DAY | 2 MACHINE TYPES | MAXIMUM OF 4 DELEGATES VIRTUAL LEARNING OPTION

**IPAF MANAGERIAL** MEWPS FOR MANAGERS | SITE ASSESSMENT (SELECTING THE CORRECT MEWP)

1 DAY | MAXIMUM OF 10 DELEGATES

#### **PASMA TRAINING**

TOWERS FOR USERS (TU)1 DAY | MAXIMUM OF 12 DELEGATESLOW LEVEL (LL)4 HOURS | MAXIMUM OF 12 DELEGATESCOMBINED TU & LL1 DAY | MAXIMUM OF 8 DELEGATESTOWERS ON STAIRS1 DAY | MAXIMUM OF 10 DELEGATESWORKING AT HEIGHT ESSENTIALS

4 HOURS | MAXIMUM OF 12 DELEGATES

### **SAFETY HARNESS**

For delegates who are required to maintain, fit and use a safety harness whilst working, and in-case of an emergency. Our instructors use customers' own equipment to ensure training is specific to the business operations. IPAF Accreditation available.

**BI-LINE** 4 HOURS | MAXIMUM OF 6 DELEGATES

### FALL ARREST 4 HOURS | MAXIMUM OF 6 DELEGATES



# OVERHEAD GANTRY CRANES & LORRY LOADERS



If your business handles sizeable and specialist loads, crane and slinging training will ensure delegates can operate cranes and sling loads safely and effectively.

Courses are accredited by lifting equipment specialists, LEEA and ALLMI, to ensure the courses are of the highest quality and contain all the latest technical information. Delivered at your site with loads and lifting tackle relevant to the operator's daily duties.



ALL EXPERIENCE LEVELS Novice, experienced and refresher ON SITE Training available at your site ACCREDITED by leading industry bodies ALLMI and LEEA

#### **ELECTRIC OVERHEAD TRAVELLING CRANE**

2 DAYS | MAXIMUM OF 4 NOVICE DELEGATES (pendant/remote)

- 1 DAY | MAXIMUM OF 4 EXPERIENCED DELEGATES (pendant/remote)
- 5 DAYS | MAXIMUM OF 4 NOVICE DELEGATES (cab-controlled)
- 3 DAYS | MAXIMUM OF 4 EXPERIENCED DELEGATES (cab-controlled)

#### LORRY LOADERS REMOTE | MANUAL

2 DAYS | MAXIMUM OF 3 NOVICE DELEGATES

1 DAY | MAXIMUM OF 3 EXPERIENCED DELEGATES

JIB/HOIST MANUAL | ELECTRIC 1 DAY | MAXIMUM OF 3 NOVICE DELEGATES 4 HOURS | MAXIMUM OF 3 EXPERIENCED DELEGATES

SWING LIFT TRAINING UNDER 500KG 4 HOURS | MAXIMUM OF 4 DELEGATES AT ALL LEVELS

### **SLINGING & LIFTING**

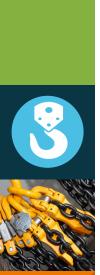
BASIC1 DAY| FOR UP TO 6 DELEGATESADVANCED2 DAYS| FOR UP TO 8 DELEGATES

Slinging and signalling work hand in hand to ensure the safe and accurate slinging/placement of loads. Our courses train delegates how to both sling and signal to ensure safe and efficient lifting.



## **DRIVER CPC**

If your operatives are attending an ALLMI Lorry Loader course they can claim 7 hours per day towards their 35 hour **Driver Certificate of Professional Competence (CPC).** 





#### Operator Training & Safety Courses

## FORK LIFT TRUCKS



COURSES ALSO

We offer a complete range of operator courses on all categories of rider or pedestrian operated forklift trucks and pallet trucks. Our courses provide delegates with the skills and knowledge to operate lift trucks safely and efficiently.

Whether your operators are working with palletised loads, baled material or long loads, our courses will ensure they are trained to operate the equipment in your operational environment.



#### ATTACHMENT TRAINING

Where your equipment is used to complete multiple tasks, make sure operatives understand how to use each attachment. We can cover all attachments including clamps, rotators, buckets, brushes, sweepers etc. COUNTERBALANCE B1 | B2 | B3 | ROUGH TERRAIN REACH TRUCK INDUSTRIAL | MULTI DIRECTIONAL SIDELOADERS CONVENTIONAL | MULTI DIRECTIONAL TELESCOPIC HANDLERS INDUSTRIAL | ROUGH TERRAIN

- 5 DAYS | MAXIMUM OF 3 NOVICE DELEGATES
- 3 DAYS | MAXIMUM OF 3 EXPERIENCED DELEGATES
- 1 DAY | MAXIMUM OF 3 REFRESHER DELEGATES

NB: Course durations may reduce or differ depending on number of delegates or the equipment type

### PALLET TRUCK AND STACKERS

#### PALLET TRUCKS RIDER | PEDESTRIAN

- 1/2 DAY | MAXIMUM OF 3 NOVICE DELEGATES
- 1 DAY | MAXIMUM OF 6 EXPERIENCED DELEGATES
- 1 DAY | MAXIMUM OF 6 REFRESHER DELEGATES

#### **PALLET STACKERS**

- 2 DAYS | MAXIMUM OF 3 NOVICE DELEGATES
- 1 DAY | MAXIMUM OF 3 EXPERIENCED DELEGATES
- 1 DAY | MAXIMUM OF 3 REFRESHER DELEGATES



## **SAFETY & TRAFFIC MANAGEMENT**



With various equipment types and loads often moving simultaneously around sites, negotiating a safe route isn't always as straightforward as it should be. It's vital that those involved are aware of the potential hazards and follow best practice in order to limit the risk.

We offer a range of courses for both operators and those responsible for assisting them to manoeuvre safely around site. VEHICLE BANKSMAN 4 HOURS | MAXIMUM OF 4 DELEGATES PUBLIC HIGHWAY BANKSMAN 3 HOURS | MAXIMUM OF 4 DELEGATES TOW TUG 3 DAYS | MAXIMUM OF 3 NOVICE DELEGATES ARTICULATED SHUNTER 2 DAYS | MAXIMUM OF 3 NOVICE DELEGATES RIGID SHUNTER 1 DAY | MAXIMUM OF 3 NOVICE DELEGATES MANAGING MOBILE PLANT 6 HOURS | MAXIMUM OF 6 DELEGATES

### **SAFETY COURSES**

In addition to our operator training courses we further support our customers, their operators and site managers with safety courses relevant to their competency matrices and job functions.

#### **POPULAR COURSES INCLUDE:**

IOSH WORKING SAFELY 1 DAY | MAXIMUM 12 DELEGATES IOSH MANAGING SAFELY 3 DAYS | MAXIMUM OF 12 DELEGATES MANUAL HANDLING 4 HOURS | MAXIMUM OF 10 DELEGATES ABRASIVE WHEELS 4 HOURS | MAXIMUM OF 8 DELEGATES

TOP C

#### Operator Training & Safety Courses

## WASTE TRAINING





E-LEARNING

OPTION

Recognised by the leading awarding organisation, CIWM WAMITAB, our Waste training courses are delivered by some of the most knowledgeable and experienced instructors in the industry.

Courses are specifically designed to fulfil the training needs of businesses in the waste industry or those organisations where recycling forms a part of their operation. Our courses can also be tailored to fit the operational needs of the site.



# CONTINUING COMPETENCE TRAINING & ASSESSMENT PREPARATION

1 DAY | FOR UP TO 10 DELEGATES

This interactive course is designed to equip delegates with the knowledge and understanding of the generic sections of the Continuing Competence test. Delegates will be tested on their knowledge to ensure they have the right level of up to date knowledge necessary for the test.

#### **OPEN COURSES AVAILABLE**

### WASTE AND ENVIRONMENTAL MANAGEMENT ESSENTIALS

1 DAY | FOR UP TO 10 DELEGATES

This course is designed for those working within the industry who would like to increase their knowledge and understanding of current legislation and best practice.

The course includes Waste and Environmental Legislation, Duty of Care Obligations, Environmental Protection and Waste Management Operating Procedure units. The training covers the syllabus for learners who are undertaking site-based VQ assessment qualifications who need some additional training to assist them in gaining the qualification.

### PRACTICAL WASTE MANAGEMENT

1 DAY | FOR UP TO 10 DELEGATES

Designed to provide a sound knowledge base for the learner, this course provides practical learning exercises aimed at those who are responsible for an Environmental Permitted facility.







#### Operator Training & Safety Courses

## WASTE TRAINING - VRQ

Are you preparing for work in the waste industry or looking for a taught course that will provide the relevant knowledge, skills and understanding to work in the waste industry and receive an industry recognised CIWM WAMITAB qualification?

Gain your Level 4 CIWM WAMITAB Waste and Resource Management qualification to become a Technically Competent Manager (TCM) through our Level 4 VRQ.



Feedback from those that have already completed this method of learning has been extremely positive.

#### **VOCATIONAL RELATED QUALIFICATION**

4 DAYS WITH A 5TH DAY FOR DROP IN SUPPORT



Qualification

#### WHY CHOOSE A VRQ?

The Level 4 VRQ is an intensive 4 day course with a 1 day drop in sessions, run by one of our experienced and enthusiastic assessors. It allows delegates to demonstrate their knowledge in a systematic approach; an ideal and popular alternative route for those required to complete the Level 4 CIWM WAMITAB for a low or medium risk facility without the requirement of on-site assessment.

At the end of the course, delegates will be required to successfully complete 6 question papers allowing them to recieve their certification.

#### **MANDATORY UNITS**

The VRQ will be made up of 5 mandatory units and one optional unit (which can be provided upon request). Mandatory units include:

- Health and Safety
- Environmental Protection
- Principles of Sustainable Waste and Resource Management
- Legislation for the Operation of a Waste Management Facility
- Stakeholder Communication and other Non-Legislative Factors

#### VIRTUAL LEARNING

Our VRQ course can be delivered through distance learning. This allows individuals to complete their CIWM WAMITAB VRQ in an interactive and engaging way without travelling and still provides providing all of the information and tutor led support received during normal classroom delivery.



These courses are now bookable through our online course calendar at www.certoratraining.co.uk

Shotfiring

E-LEARNING

**OPTIONS** 

## **MANAGING YOUR TRAINING - SPECIALIST TRAINING**

Over the last 30 years, we have developed a strong network of specialist training partners and a **Catalogue** of **Training Courses and Qualifications** expanding our services to customers and providing a fully managed service. Our dedicated Sourcing Team will manage, coordinate, administer, review and facilitate all of your operational training.

#### **POPULAR COURSES INCLUDE:**

• Asbestos Awareness • Safe Use of Ladders SPECIALIST • Managing Working at Height Asbestos Duty to Manage ACCESS Automated External Defibrillation (AED) • Working at Height for Operatives CDM Regulations Conflict Resolution Dust • Entry into Confined Space CONFINED • Environmental Awareness & Manage- Managing Confined Space SPACE • Rescue and Recovery - CONSAR ment SAFETY AND Emergency First Aid OCCUPATIONAL • Fire Extinguisher & Awareness Fire Warden HEALTH • CPCS and non CPCS • First Aid at Work LIFTING • Appointed Persons • Occupational Health and Safety **OPERATIONS** • Crane Supervisor • Gas Safety Training for Quarries Geotechnical Training • Hot Works **IOSH Managing Safely** • 18th Edition • Legonella • HV Awareness NEBOSH General Certificate & Diploma **HV** Switching Practical Oxy-Fuel Gas Cutting/Burning ELECTRICAL • PAT Testing Quarry Regulations Training • Initial & Periodic Inspection





# Vocational Qualifications

# **VOCATIONAL QUALIFICATIONS**

Competence is the key to a safe and effective workforce. As an MPQC, CIWM/WAMITAB, OAL and GQA approved assessment centre, Certora Training offer sector specific vocational, statutory and non-statutory qualifications to some of the most complex and high-risk industries in the UK.

### **OPERATIONAL, SUPERVISOR & MANAGEMENT QUALIFICATIONS**

FROM LEVELS 1 TO 7

All qualifications are made up of mandatory and optional units that can be tailored to the direct needs of the business, with different pathway options. 35+ waste & recycling qualifications

15+ MPQC qualifications 40+ Industry experienced assessors



### CANDIDATE PROGRESSION

Our years of experience coupled with our team of highly skilled and dedicated assessors, ensure candidates receive the best support when undertaking their qualifications and building their portfolios.

Each qualification has a specified number of visits and a minimum timescale in which these visits can take place giving you a pathway for all of your learners. Our electronic based portfolio allows ease of evidence collection and full visibility of qualification progression meaning that you will always know the next steps for your learner.

Assessors will ensure that learners and their employers are fully prepared providing total support throughout the qualification process. Our team will provide you with a friendly and accessible service at all times.

"Commitment to Excellence" 2019 CIWM (WAMITAB) Award Winners for the delivery of Qualifications.

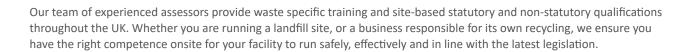








## **CIWM WAMITAB QUALIFICATIONS**



| STATUTORY<br>HIGH RISK<br>QUALIFICATIONS<br>(Level 4)   | <ul> <li>Managing Hazardous Open Landfill</li> <li>Managing Non-Hazardous Open Landfill</li> <li>Closed Landfill</li> </ul>   | <ul> <li>Managing Transfer of Hazardous Waste</li> <li>Managing Thermal Treatment of Hazardous Waste</li> <li>Managing Physical &amp; Chemical Treatment of<br/>Hazardous Waste</li> </ul>  |  |
|---|---|---|--|
| STATUTORY<br>MEDIUM RISK<br>QUALIFICATIONS<br>(Level 4) | <ul> <li>Non-Hazardous Waste Treatment &amp; Transfer</li> <li>Physical Treatment</li> <li>Open Windrow Composting</li> <li>Closed Vessel Composting</li> <li>Anaerobic Digestion</li> <li>Storage of Digestate</li> <li>Open Inert Landfill</li> <li>Open Inert Landfill</li> <li>Closed Inert Landfill</li> </ul>   | <ul> <li>Non-Hazardous Sludge and Land Spreading</li> <li>Dredgings Management</li> <li>Non-Hazardous Waste Transfer</li> <li>Contaminated Land Remediation</li> <li>Household Waste Recycling Centres</li> <li>Non-Hazardous Clinical Waste Transfer</li> <li>Storage of Hazardous Waste</li> <li>Storage of Non-Hazardous Waste</li> <li>Mechanical Biological Treatment</li> </ul> |  |
| STATUTORY LOW<br>RISK QUALIFICATIONS<br>(Level 4)       | <ul> <li>Non-Hazardous Waste Transfer and Storage</li> <li>Non-Hazardous Treatment to Produce Soil</li> <li>Inert Storage and Transfer</li> </ul>   | <ul><li>Inert Physical Treatment</li><li>Construction Waste</li></ul>   |  |
| NON STATUTORY<br>QUALIFICATIONS<br>(Level 1)            | <ul> <li>Waste and Recycling</li> <li>Recycling Activities + (Collection / Reception &amp; Processing / Electrical)</li> </ul>  |   |  |
| NON STATUTORY<br>QUALIFICATIONS<br>(Level 2)            | <ul> <li>Sustainable Waste Management Operative + (Waste Collection / Waste Collection Driver)</li> <li>Sustainable Recycling Activities + (Collection / Processing / Reception &amp; Segregation / Electrical)</li> <li>Sustainable Waste Management Operative + (Team Leader / Waste Site Operatoive)</li> <li>Cleaning Support Services</li> <li>Cleaning Principles</li> <li>Principles of Sustainable Resource Management</li> </ul> |   |  |
| NON STATUTORY<br>QUALIFICATIONS<br>(Level 3)            |   |   |  |
| NON STATUTORY<br>QUALIFICATIONS<br>(Level 4)            | CATIONS Pyrolysis & Gasification / Non-Hazardous: Autoclaving / Non-Harzardous: Pyrolysis & Gasification  |   |  |



# **MPQC & OAL QUALIFICATIONS**



As an independent assessment centre accredited by MPQC since 2003, we deliver qualifications throughout the sector for all types of operational, management and supervisory roles. Our years of experience and team of skilled and dedicated assessors ensure you receive the best support throughout the qualification. We also offer 5 OAL QCF qualifications.

| MPQC L2<br>QUARRYING &<br>EXTRACTIVES<br>QUALIFICATIONS | <ul> <li>Basic Maintenance for Mineral Products Operations</li> <li>Mineral Products Mobile Plant Operations</li> <li>Precast Concrete Operations</li> <li>Processing Operations for the Extractives and Mineral Processing Industries</li> <li>Roadbuilding and Maintenance (Construction)</li> </ul> |
|---|--|
| MPQC L3<br>QUARRYING &<br>EXTRACTIVES<br>QUALIFICATIONS | <ul> <li>Maintenance Supervision for Mineral Products Operations</li> <li>Weighbridge Operations</li> <li>Supervising Mineral Products Operations</li> <li>Maintenance for Mineral Products Operations</li> </ul>  |
| MPQC L6<br>QUARRYING &<br>EXTRACTIVES<br>QUALIFICATIONS | Management of Quarry Drilling and Blasting   |
| MPQC SHE<br>QUALIFICATIONS                              | <ul> <li>L4 Safety, Health and Environmental Management in Mineral Products Operations</li> <li>L6 Safety, Health and Environmental Management in Mineral Products Operations</li> <li>L7 Safety, Health and Environmental Management in Mineral Products Operations</li> </ul>                        |
| MPQC LATA<br>QUALIFICATIONS                             | <ul> <li>L2 Laboratory and Associated Technical Activities for Mineral Products Operations</li> <li>L3 Laboratory and Associated Technical Activities for Mineral Products Operations</li> <li>L4 Managing Laboratory and Associated Technical Activities for Mineral Products Operations</li> </ul>   |
| OAL QCF L2<br>QUALIFICATIONS                            | <ul> <li>Health and Safety in the Workplace</li> <li>Risk Assessment</li> </ul>  |
| OAL QCF L3<br>QUALIFICATIONS                            | <ul> <li>Health and Safety in the Workplace</li> <li>Occupational Health and Safety</li> </ul>   |
| OAL QCF L5<br>QUALIFICATIONS                            | Occupational Health and Safety Practice  |

## LABORATORY QUALIFICATIONS



The Laboratory and Associated Technical Activities (LATA) are designed for individuals already employed in a laboratory environment, particularly within the educational, industrial or services sectors. The awards are offered at three levels, to suit the candidate's job responsibilities.

We provide these qualifications for employees working in a range of industries and for employers involved in sampling and analytical roles.



LEVEL 2 LABORATORY AND ASSOCIATED TECHNICAL ACTIVITIES EDUCATIONAL | INDUSTRIAL

LEVEL 3 LABORATORY AND ASSOCIATED TECHNICAL ACTIVITIES EDUCATIONAL | INDUSTRIAL

# LEVEL 4 MANAGING LABORATORY AND ASSOCIATED TECHNICAL ACTIVITIES

### **PROFESSIONAL RECOGNITION**

Achievement of a Level 3 qualification enables an individual to achieve recognition as a Registered Science Technician (RSciTech), through the Science Council's Professional Register, which provide a framework of professional recognition and development across the science workforce.

### MPQC ACCREDITED



Work in an extractive or mineral processing environment? We also offer the LATA qualification under the MPQC accreditation for those working within or on behalf of the minerals processing industry.



## **FREQUENTLY ASKED QUESTIONS**

#### 1. HOW LONG DOES A VOCATIONAL QUALIFICATION TYPICALLY TAKE TO COMPLETE?

It varies and is dependent on the type of qualification. Often there is a minimum and maximum timeframe a learner must be enrolled on a qualification. This does vary by qualification and Awarding Organisation. It also depends on the learner's progression. However, our team will provide regular updates and support you throughout your qualification.

# 2. WHAT HAPPENS IF THE CATEGORIES ON MY MPQC ASSESSED OPERATOR CARD EXPIRE BEFORE I COMPLETE MY QUALIFICATION?

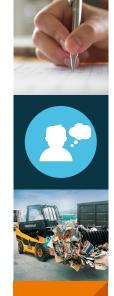
An extension can be requested through the approved training provider who delivered the assessments. This is then submitted to MP Awards for authorisation and confirmation of the extension period - a maximum of 6 months can be awarded. In that time, under the MPQC scheme, the operator must register and complete a suitably recognised VQ in Plant Operations, Construction or Road Surfacing.

# 3. WE ARE LOOKING FOR A PROVIDER TO DELIVER ALL OF OUR TRAINING, IS THIS SOMETHING YOU CAN DO?

Yes it is. We offer a fully **Managed Service**. We use our own instructors, expert training providers, to carry out any of your operational training requirements. Our team will complete all of the associated administration, facilitation, supplier management and support services required to ensure your employees are suitably trained.

### 4. WE ARE LOOKING TO ARRANGE SOME OPERATOR TRAINING BUT ARE UNSURE OF THE EQUIPMENT NEEDED AND ALSO THE DURATION OF THE TRAINING?

We will advise you on the length of the course chosen; this can be dependent on a number of factors but rest assured our courses are always delivered in line with approved training / testing standards that are relevant to your operation and business.



## FREQUENTLY ASKED QUESTIONS

# 5. IS IT NECESSARY TO KEEP RECORDS FOR QUALIFIED AND CERTIFICATED OPERATORS IN YOUR EMPLOYMENT?

Most certainly. Certora provides a service to its customers, maintaining records of training on their behalf but can also provide a data upload if you have your own LMS. Alternatively some of our customers give our team direct access to their LMS so we can proactively input training completions and keep their training records up to date.

# 6. WHAT DETERMINES THE LENGTH OF A WORKPLACE OPERATOR EQUIPMENT TRAINING COURSE?

Of course durations are always in line with the training and testing standards set out by the Accrediting Bodies, the PUWER Regulations and the HSE's guidance. Taking into consideration the equipment type, its application, the delegates prior experience and the delegate/trainer ratio.

# 7. DO PART-TIME OPERATORS NEED THE SAME DEGREE OF TRAINING AS FULL-TIME OPERATORS?

Training is essential for part-time operators. Legally they need the same type and amount of training as full-time operators. Please refer to our course lengths stated throughout the brochure as well as seeking Certora's experience and advice.







# We look forward to hearing from you.

Speak to one of our specialist Training Co-ordinators today

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